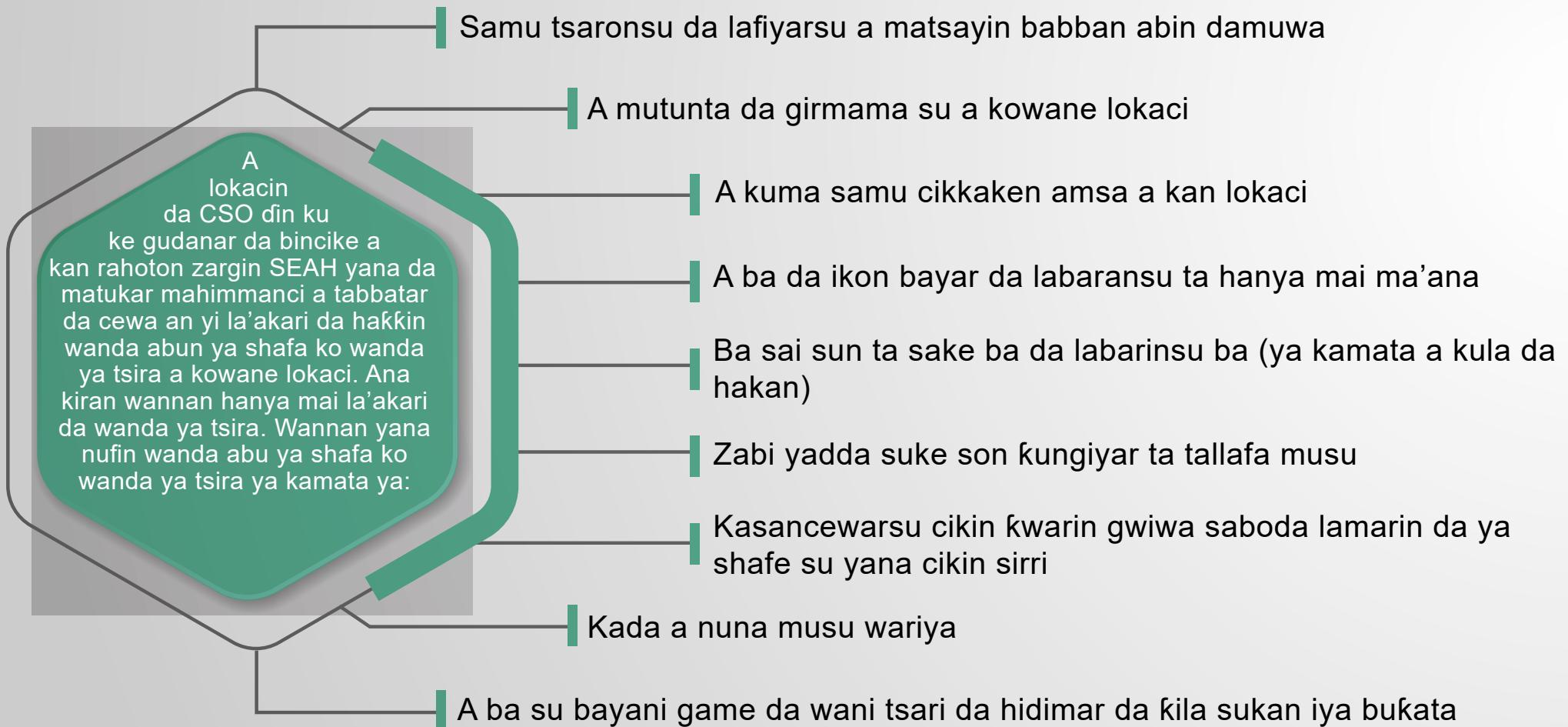


# Karba da Mayar da martani a kan rahoto na ci da gumi ta hanyar jima'i, cin zarafi ko tursasawa ta hanyar jima'i (SEAH) a Najeeriya



# Hanya mai La'akari da Wanda ya Tsira<sup>1</sup>



<sup>1</sup> An daidaita wannan zane da aka sauyo daga IASC GBV Guidelines da Kwamitin Masu Jagorantar Kungiyoyin Agaji (2015) da kuma kwarewar aikin ma'aikatan RSH ya ba da bayani a kai

# Karbar wani rahoto da aka bayar

Kowane mamban ma'aikata na iya karbar korafi kai tsaye ko rahoto na SEAH.

Wannan korafi ko rahoto na iya fitowa daga wani mamba na ma'aikata, ma'aikaci na abokan harka, mahalarta shirin ko kowane mutum da ke mu'amala da CSO din ku.

Yana da mahimmanci a karbi rahoto da kuma bayar da tallafi ta hanyar da ta dace da jin dadin mutumin da ke bayar da rahoton.



Duba, Saurara, Mahada! ana amfani da shi sosai kuma ga sau'kin tunawa. Manufar ita ce a tallafawa mutane domin su samu nutsuwa a cikin yanayi mai wuya kuma a hada su da wasu wadanda za su iya taimakawa.

# Receiving a report

## Duba

- Duba in akwai matsaloli na tsaro - shin har yanzu mutumin yana cikin hadari na SEAH?
- Kula da bukatu na gaggawa - misali. alamu daga cin zarafi na iya bukatar tallafin likita
- Lura in akwai damuwa - tuna da yanayin jikin da ke nuna halin da ake ciki, wannan yana da mahimmanci ga yara wadanda kila ba za su iya bayyani sosai ba ko kuma mutanen da ke da rauni
- Ku lura in akwai wasu mutanen da za su iya kasancewa cikin hadari

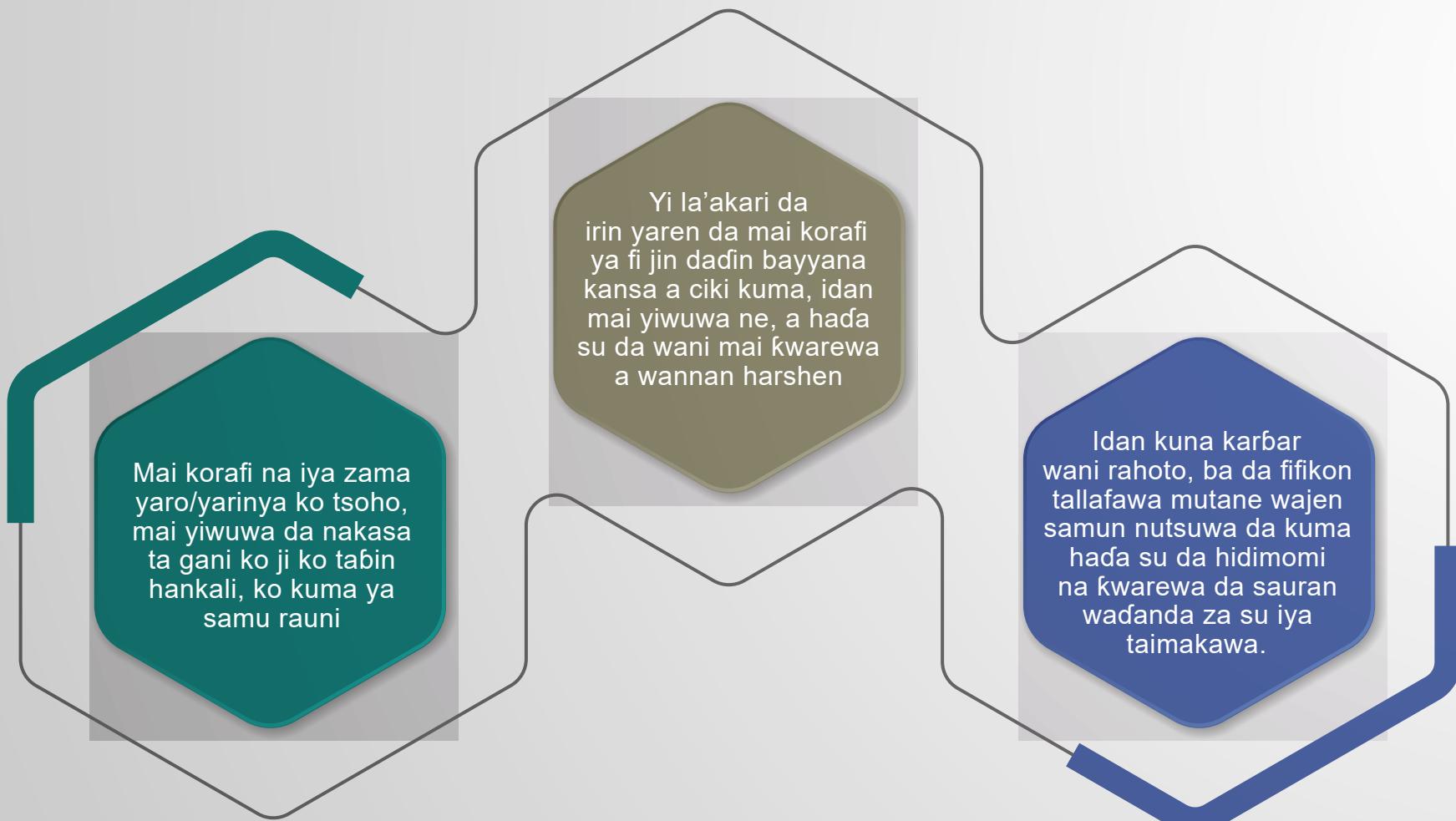
## Saurara

- Yi magana da wanda ya kawo korafi ko wanda abu ya shafa/wanda ya tsira - a gaskanta da kuma karfafa su
- A tambayi mutane game da bukatu na gaggawa da damuwa
- Ku saurari abin da aka gaya muku
- A samu izini a sane a kuma a rubuta tattaunawar da aka yi, sanar da su yadda za ku yi amfani da bayanan da suka fada muku
- Tambayi mutumin in yana son a tura shi/ita gaba

## Mahada

- Ba da bayani game da samammun hidimomi - wannan na iya hadawa da hidimomi daga kungiyarku
- Tura mutane zuwa hidimomin da zai taimaka musu magance bukatu na gaggawa - wannan na iya bukatar tallafi daga mai tafiyar da kungiyarku/mutumin da ya dace a cikin CSO din ku
- Taimaka musu wajen samun damar hidimomi - misali. sufuri
- Hada mutane da wadanda suke kauna da tallafi na zamantakewa

# A tuna da daidaita martaninku da wanda kuke magana da shi/ita



# **Abubuwan yi da hani yayin karbar wani rahoto**

A nan akwai jerin abubuwan yi da na ki yayin da kuke magana da mutanen da ke bayar da rahoton SEAH



**Yi**

Saurara da kyau

Ku tabbatar wa mutumin cewa daidai ne ya gaya muku

Nemi taimako nan da nan idan ana bukatar kulawa ta likita

Sanar da su cewa za ku tura rahoton zuwa ga manajanku / wanda ya kamata a cikin CSO din ku

Ku rubuta abin da mai bayyanawa ya gaya muku

Nemo wa kanku taimako idan kuna da bukatar tallafi



**Abin ki**

Yin kokarin magance lamarin da kanku

Yin manyan tambayoyi ko zafafa wajen neman bayani

Yin zato ko bayar da madadin bayanin batu

Rage mahimmancin halin ko zargin da ake yi

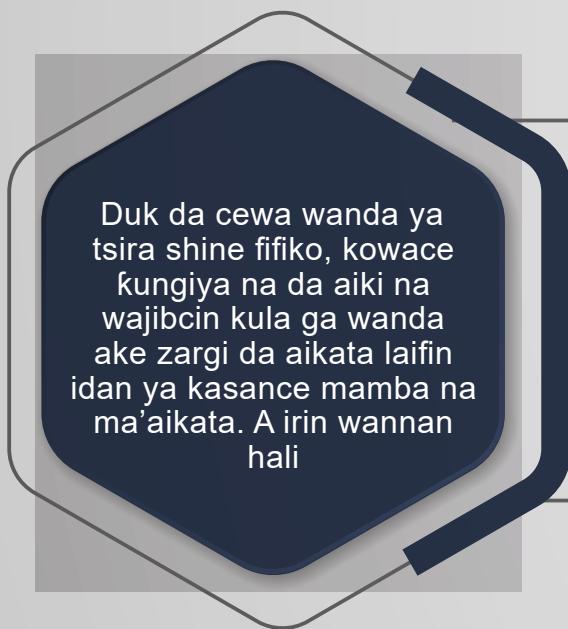
Rike bayanin a gareka kawai da kuma yin alkawarin cewa babu wani mutumin da zai sani

Dakatar da mutumin

Rike bayani saboda batun korafi abokinku ne

Kada ku yi alkawari game da yadda lamarin zai kasance

# Aikin wajibcin kulawa da wanda ake zargin aikata laifin



- Yin amfani da manufofi da hanyoyin HR a wajen sanar da yanke shawarwari
- A tabbatar an tsare sirri
- Ba da bayanai game da tsarin kuma a sanar da su
- Kada a yi zato ko yanke hukunci
- Kada a nuna wariya ga wanda ake zargi da aikata laifin